

# ATTENTION

**This is just an update to the previous boil water notice that was issued on October 8<sup>th</sup> of 2024. Having to do with the Turbidity levels. This is being sent out in accordance to the notification received from the Maine Department of Health and Human Services Maine DWP (Drinking Water Program) and is informational only. There is no new boil water notice.**

**You can also find a digital copy of this notice on our website:**

**<https://loringcommercecentre.com/>**

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

## LORING DEVELOPMENT AUTHORITY DID NOT MEET TREATMENT REQUIREMENTS

LORING DEVELOPMENT AUTHORITY recently violated a drinking water standard. We routinely monitor your water for turbidity (cloudiness). This tells us whether we are effectively filtering the water supply. As our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

### What This Means:

Normal turbidity levels at our plant are around 0.15 turbidity units (NTU). Several water samples taken at the beginning of October show levels above 1 NTU. When there are higher levels of turbidity, there is an increased chance that the water may contain disease-causing organisms. Water samples for October 2024 showed that **54 percent** of turbidity measurements were over 0.3 turbidity units – the standard is that no more than 5 percent of samples may exceed this turbidity limit per month. A turbidity level of 0.3 NTU is relatively low. However, due to the number of samples over that level, there is some concern.

### What Should You Do:

The system was placed on a boil water order at that time, until the issue could be resolved. This notice is being sent to provide additional information.

*\*Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea and associated headaches\**

These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

### What Is Being Done:

We have investigated the problem. The reason that the turbidity exceeded both the 0.3 and the 1 NTU standards was:

low level of water in source system

We have taken the following steps to resolve this issue:

System Flush and New Water Treated and Tested

*\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.\**

For more information, contact: Jonathan Jenkins of Loring Development Authority at JJenkins@loring.org

**CERTIFICATION:** By signing below, you certify and attest that you have notified consumers about the above listed violation in accordance with the delivery, content, format requirements, and deadlines, as specified in 40 CFR 141, Subpart Q and 22 M.R.S. § 2615.

Method Used:  Postings  Hand delivery  Mailing  Email

Jonathan Jenkins  
(SIGNATURE OF OWNER/OPERATOR)

2-10-25  
(DATE NOTICE DISTRIBUTED)

\*Return a copy of the completed/signed notice to the Maine DWP at [DWPMOR@maine.gov](mailto:DWPMOR@maine.gov) or to the following address:  
Maine Drinking Water Program, 11 State House Station, Augusta, ME 04333-0011



# Boil Water Order



Due to the possibility of unsafe water, Loring Utilities consumers are directed to **Boil All Water** for one minute at a rolling boil before drinking, making ice cubes, washing foods, brushing teeth or in any other activity involving consumption of water. This Order shall remain in effect until further notice!

Questions regarding this notice should be directed to:

Kirsten Hebert Maine Rural Water Association

207 841 8920

at

or to the

State of Maine Drinking Water Program at  
287-2070 during normal business hours.  
**TO BE POSTED IMMEDIATELY.**

Boil Water Order (English)	أمر بـ غلي الماء (Arabic)	AVIS D'ÉBULLITION DE L'EAU (French)	Kar Kari biyah (Somali)	Orden de hervir el agua (Spanish)
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This entire notice is available in the following languages at [www.medwv.com](http://www.medwv.com): Arabic, French, Somali, and Spanish.



# What Public Water System Consumers Should Know About Boil Water Orders

Maine CDC Drinking Water Program • 11 SHS Augusta, ME 04330 • 287-2070 • www.medwp.com

## What is a Boil Water Order?

Boil Water Orders (BWO) are used to keep people from getting sick from bacteria and other contaminants that may be present in drinking water. BWO are usually issued when there is flooding, broken water lines, power failures, water treatment failures, or pumping difficulties. When a BWO is issued, people should boil their tap water before drinking or other uses such as cooking, brushing teeth, and making coffee. Bottled water use should be considered for infant formula and those with compromised immune systems. Public water systems (water districts, mobile home parks, nursing homes, schools, restaurants, motels, etc.) on BWO must notify their consumers when a BWO has been issued and take steps to correct the issue.

## What You Should Do if Your Water Supply is on a Boil Water Order

1. **Boil water for one minute at a rolling boil for:**
  - Drinking water;
  - Water for beverages such as tea, coffee, and juice;
  - Water from the refrigerator dispenser;
  - Brushing teeth;
  - Drinking water for animals;
  - Making ice cubes or preparing food;
  - Rinsing foods; and
  - Water used for any other consumption purposes.
2. **Use a disinfection rinse for dishes.** Add one teaspoon of unscented chlorine bleach to one gallon of water. Hand and machine washed dishes should be rinsed with this mixture as dishwasher temperatures vary and it is difficult to determine if a temperature sufficient to kill bacteria has been reached.
3. **Handwashing.** Use water that has been boiled for at least one minute, bottled water, or safe water hauled from an approved public water supply. Tap water and antibacterial soap followed by an alcohol-based hand sanitizer (alcohol level between 60-85%) can also be used to clean hands in a safe and effective manner.
4. **Stay informed.** Public water systems will take steps to correct the problem and will notify consumers when the BWO has been lifted. A BWO is lifted once water tests show the water is safe to drink. If you are in doubt or have questions, contact your public water supplier.



## Other Drinking Water Orders

### Do Not Drink Order

A Do Not Drink Order is used in cases of serious contamination that make the water unsafe for consumption. When a Do Not Drink Order is in place, boiling water **will not** remove contamination. The water can be used for other purposes such as bathing and laundry, but not for consumption. Do not drink or consume water from your tap in any form until you have been notified that the Do Not Drink Order has been lifted.

### Do Not Use Order

A Do Not Use Order is used to protect consumers against severe chemical contamination that may cause personal harm involving any use of the water. You should not use water for any reason other than flushing toilets until the order is lifted and the water system has been flushed.



## Be Prepared

Make sure your family is prepared for a drinking water emergency

- Stock up on bottled water for emergencies.
- Have an extra container of unscented bleach handy.



✓ Protect Your Source

Keep Your Drinking Water Safe:

✓ Take Your Samples

✓ Maintain Your Treatment

✓ Inspect Your Pipes & Tanks